

**Jeanette Anzuoni
Milton, MA 02186**

June 10, 2008

Dear Loretta,

I just wanted to personally tell you that I have been very happy with the new heating system and service that your company did for me. I was previously with a major oil company for over 35 years and left to become one of your customers because I was not happy with their customer service and care, plus the quality of their work was just not the same.

Since switching over to East Coast and becoming one of your customers you have installed a new boiler and now I am on automatic delivery and very happy with your drivers and customer services.

By the way the new heating system works very well and is saving me money by being very efficient and I feel worry free about this upcoming winter season.

Your employees were very professional and kind to me and explained everything before the job. When they left there was no mess to my home and I really liked that. I just wanted you to know.

Thank you for the great service.

Regards,

Jeanette E. Anzuoni
Milton, MA

